1. A mission statement expresses what the organizations should become and where it wants to go strategically. (T/F)
2. Tactical goals are set by and for top management and focus on objectivies for the organization as a whole (T/F)
3. \_\_\_ is coping with uncertainty by formulating future courses of action to achieve specified results

(A. Scheduling, B. Planning C. Goal setting D. Organizing)
4. Which of the following is not a stage in the organizations life cycle

(A. Explorating, B. Introduction C. Maturity D.Growth)
5. Manager is achieving a set of goals through planning, scheduling, and maintaining progress of the activities that comprise the program. (T/F)
6. Deadlines provide a mechanism for feedback (T/F)
7. If an organization has absolute technology or out dated facilities, this is on example of an organizational threat. (T/F)
8. “Knowing yourself” is one of the seven essential types of leader berhaviours. (T/F)
9. Culture is the “social glue” that binds members of the organization together. (T/F)
10. A job \_\_\_ describes the minimum qualification a person must have to perform the job successfully.

(A. specification B. Classification C. Description D.Analysis)